



Product Guarantee

For Halspan Branded Door Hardware

Halspan are pleased to offer product guarantees for Halspan branded door hardware in accordance with our terms and conditions of sale and the care and maintenance instructions contained in this document.

All Halspan branded door hardware products are guaranteed for a minimum period of 10 years as follows:

Halspan Grade 13 Ball bearing hinges	= 10 years
Halspan Locks	= 10 years
Halspan 6000 series ECO door closers	= 10 years
Other door trim supplied by Halspan	= 10 years
Halspan Grade 14 concealed bearing hinges	= 25 years
Halspan 9000 series power door closers	= 25 years

The guarantee covers product replacement only, fitting and removal of parts is not included. This is a mechanical guarantee dependent upon all products being installed on approved door installations according to the product recommendations and must be checked for abuse, misuse and or vandalism both before and after installation.

All products are to be maintained and inspected on a minimum bi-annual basis and a record of inspection must be kept and forwarded to Halspan in the result of a claim. Maintenance checks should include suitable function tests, security of fixings and cleaning where appropriate with a light soap solution.

In circumstances arising where a claim is made under the guarantee, Halspan must be given the opportunity to inspect the products as they have been installed, before being un-installed.

To ensure guarantee, orders should include both the name and address of the project and the installation dates from which the guarantee will commence.

Care & Maintenance for Halspan Door Hardware

Grade 13 Ball Bearing Hinges

Ball bearing hinges are sealed for life and generally require no maintenance. If lubrication becomes necessary due to squeaking, then it is recommended that a spray type grease is used (available from Automotive Stores). **On no account should a solvent type lubricant such as WD40 be used as this will strip the grease from the bearings and shorten the life of the hinge.** The hinges should be cleaned every 6 months with non-abrasive silicone based cleaner.

Grade 14 Concealed Bearing Hinges

Concealed bearing hinges are self-lubricating, no oiling or greasing is required, and the expected life span is 25 years. The hinges should be cleaned every 6 months with non-abrasive silicone based cleaner.

6000 series ECO overhead door closers

Generally

Grease hinged part of arm and connection to frame every 6 months with Castrol LM or similar. Check arm connection into closer for tightness, adjust if necessary. Check operation of door closer and adjust using the 2 closing speed valves to ensure smooth quiet closing. Clean surface every 6 months with non-abrasive silicone based cleaner.

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Care & Maintenance for Halspan Door Hardware

6000 series ECO Cam action Overhead Slide Arm Door Closers

Generally	Spray silicone grease into the slide arm track every 6 months, check fixings for tightness, adjust if necessary. Check operation of door closer and adjust using the 2 closing speed valves to ensure smooth quiet closing. Clean surface every 6 months with non-abrasive silicone based cleaner.
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9000 series overhead door closers

Generally	Grease hinged part of arm and connection to frame every 6 months with Castrol LM or similar. Check arm connection into closer for tightness, adjust if necessary. Check operation of door closer and adjust using the 2 closing speed valves to ensure smooth quiet closing. Clean surface every 6 months with non-abrasive silicone based cleaner.
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9000 series Cam action Overhead Slide Arm Door Closers

Generally	Spray silicone grease into the slide arm track every 6 months, check fixings for tightness, adjust if necessary. Check operation of door closer and adjust using the 2 closing speed valves to ensure smooth quiet closing. Clean surface every 6 months with non-abrasive silicone based cleaner.
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Flush Bolts, Lock Cases

Generally	Lubricate moving parts with light machine oil such as 3 in 1 every 6 months. Clean surface every 12 months with non-abrasive silicone based cleaner. Check fixings for tightness.
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Cylinders	Lock cylinders are sealed for life and generally require no maintenance. Clean surface every 6 months with non-abrasive silicone based cleaner.
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Door Furniture (lever handles, pull handles door trim etc)

Generally	Check fixings for tightness and adjust if necessary, every 6 months. Clean surface every 6 months with non-abrasive silicone based cleaner.
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Signage	Clean every 6 months with a light soap solution, taking care not to damage the printed surface. Damaged signage should be replaced immediately.
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All Halspan® products are sold in line with our standard terms and conditions of sale